

**Regional Health Alliance
Access to Care
Tuesday, September 22, 2015
Grace Health**

Present: Susan Cook, Community HealthCare Connections and Integrated Health Partners; Amy Davis, Summit Pointe; Raymond Higbea, Grand Valley State University; Carl Gibson, Office of Senior Services; Cheryl Hinds, Grace Health; Bonnie Hogoboom, Area Agency on Aging; Diane Marquess, Family & Children Services; Victoria Reese, Health Equity Alliance; Alyssa Stewart, United Way; Barb Travis, Community HealthCare Connections; Jennifer VanValkenburg, Regional Health Alliance.

Agenda Item	Discussion	Action
1. Call to Order	Barb Travis called the meeting to order at 9:40 am. All members were introduced.	
2. Approval of minutes	<p>There were no corrections to the minutes of August 25, 2015.</p> <p>I make a motion to accept the August 25, 2015 minutes. Motion by: Cheryl Hinds Second by: Bonnie Hogoboom Motion passed unanimously</p>	
3. Access to Care Co-Chair	<p>Diane Marquess has agreed to co-chair Access to Care with Barb Travis. Her role will begin in January 2016.</p> <p>I make a motion to accept Diane Marquess as co-chair of Access to Care. Motion by: Victoria Reese Second by: Cheryl Hinds Motion passed unanimously</p>	
4. CNA Program & Church Connections	<p>Victoria Reese shared information about C.H.A.M.P. (Community Health Advocates Making Progress) which was implemented in 2012/2013. A total of 6 churches (First Salem Missionary Baptist Church, Faith Assembly, New Harvest, Bethel Baptist, Bread of Life Ministries and Macedonia Church) were selected for the program. Prior to the start, a survey was done and it was found there were significant barriers to health care. Question: what were the barriers? Some barriers were due to transportation, some were perceived barriers. Once churches were identified that work specifically with communities of color, they worked with church pastors and leadership to identify a person who is trusted among the congregation. The candidates completed the CNA program through Kellogg Community College. Initially, they tried to get a Burmese church and Latino/Hispanic church, but unfortunately they were unable to get it set up. Funds were received from Battle Creek Community Foundation to help train people and purchase supplies/equipment (stethoscopes, blood pressure cuffs, bandaids, etc.). Within churches of color there are protocols – have to pay tithes/offerings, have to attend Bible studies, etc. People going through the CNA training, must meet the church protocols. With C.H.A.M.P. there has been better collaboration with the churches. First Salem Missionary Baptist Church did a pilot with a personal trainer. People were taught about healthy eating and the trainer</p>	<ul style="list-style-type: none"> • Victoria will provide a list of barriers to health care.

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4. CNA Program & Church Connections	<p>worked with them on exercise. As a result, people lost weight and improved their health. Some churches began offering healthier food choices. A grant was received to provide food demonstrations and to teach people about healthier eating. A total of 6 CNAs were trained for C.H.A.M.P. They were already members in their church and signed a 2-year Memorandum of Agreement. Although they were trusted members in their churches, some CNAs had to gain trust / prove they were actually a CNA. Although funding is over, churches in Battle Creek are still doing well.</p>	
5. Access to Care Goals	<p><u>Advocacy at State Level</u> – An e-mail was previously sent to Access to Care members regarding the Healthy Michigan Plan waiver. CMS (Centers for Medicare and Medicaid Services) is accepting comments / support for the waiver through October 3, 2015. Does Access to Care have an interest in submitting information to CMS? Yes. Document to be sent will provide information on what Access to Care is, what groups represent Access to Care, what the waiver means to us, how it will affect our community. The goal is to send a statement on behalf of Access to Care by Tuesday, September 29.</p> <p><u>Community Health Worker Model</u> – Diane Marquess, Beatriz Whitmore, and Raymond Higbea are a part of this group. Alyssa Stewart and Bonnie Hogoboom volunteered to join the group.</p> <p><u>Community Resources Available</u> – Last month the two resource guides that are available were discussed. The Access to Care guide was sent to Access to Care members for review. The group will be informed when the guide is complete. Bronson Battle Creek pays for the printing of these books (approximately 5,000 books are printed). 211 is working with other groups to improve efficiencies. Calls are being monitored to ensure people are getting needed information. An overview of 211’s system and unmet needs in the community would be helpful for Access to Care. Bonnie shared information about the Referral Network pilot she has been working on through grant funding. There are 20 partners for 3 counties (Calhoun, Kalamazoo, and Barry). Services are loaded in the system. Agencies that are partners are responsible for updating the system with services they provide. The system is not only used to find services other agencies provide, but to also make referrals. The agency receiving the referral can either accept or reject the referral. Once accepted, an e-mail is sent. If a referral is rejected, it will show unmet need. Bonnie stated once they get a few items corrected in the system, they would like to expand it to other agencies. Cheryl Hinds commented that BC Pulse is also working on a way to get a better referral system in our community. Bonnie will connect with them so efforts are not being duplicated. The Referral Network system can be expanded to generate an e-mail to ensure the patient received care needed. An incentive is being offered right now in order to get more people to use the system. For every referral that is made, the person seeking assistance will receive a \$20 gift card.</p>	<ul style="list-style-type: none"> • Information will be compiled and e-mailed to Access to Care for review / approval within the next few days. • Barb Travis will initiate an e-mail to set up a meeting. • Alyssa will invite Jamie of 211 to the October Access to Care meeting. • Bonnie will share information about pilot of Referral Network.

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5. Access to Care Goals (cont.)	<p>High Risk Intervention Team – This is on hold for now. Barb stated the cost of the pilot for 1 year to cover 50 – 100 people is \$45,000 - \$50,000.</p> <p>Enroll Calhoun – The funding Amy applied for was not approved. The enrollment period for Enroll Calhoun is November 1, 2015 – February 2016. No enrollment events are planned at this time.</p>	<ul style="list-style-type: none"> • Jennifer will contact Amy to see if she can provide updated information to share with Access to Care.
6. Adjournment	Meeting adjourned at 10:48 a.m.	Next meeting: Tuesday, October 27, 9:30 am - 11:00 am, Grace Health

Submitted by Diane Craig, September 28, 2015